

Heritage Hotel Cameron Highlands - Terms & Conditions

1. *Validity:- These rates are valid from 1st January 2024 until 14th July 2024.*
2. Reservation and Payment Procedure:-

Prior reservations with details as below and confirmation number from Bolt Event Management (CULTRA) is required are to be made via email at chreservation@heritage.com.my. Please attached the conformation slip along with email.

Full Name:

Phone Number:

Email Address:

Check in date:

Check out date:

CULTRA Registration ID:

Failure to comply with the above, the hotel will consider room reserved is null and void, room will be auto released without notification to the agent/participant. Room reservation are subject to availability. Client may choose to pay upon arrival or made payment directly to the respective hotel at:-

TANAH RATA HERITAGE SDN BHD

MAYBANK A/C No: 5060 4331 5652

{Tel no: 05-491 3888 | Fax no: 05- 491 5666}

{ E-mail: chreservation@heritage.com.my}

(Please email the bank in slip to us once done)

3. Check In / Out:-
Check – out time is 1200 hours and check – in time is 1500 hours. Charges may implied on early check in or check out.
4. Family Plan:-
No extra charge for children below 11 years old occupying the same room as parents with the existing bed.
5. Transportation Services:-
2 scheduled transportation service are provided from Heritage foyer to Tanah Rata Padang Awam MDCH (one way trip) following the allocated time for in-house client. Allocated may change without prior notice. Final notice of any updated allocated schedule are posted at the reception nearing the check in date.